mudah jobs

MUDAH.MY JOBS REPORT

Malaysia's labour force stood at 15.77[1] million workers as of December 2019, according to the nation's Department of Statistics. That's millions of essential teachers and technicians, clerks and chefs who form the foundation of a successful economy.

The Mudah.my Jobs Report explores how things look today, but the future of work is changing in Malaysia and beyond. While popular and important roles like drivers, clerks and technicians will continue to provide the foundation of Malaysia's workforce, new technology, job roles, and ways of working will create fresh opportunities for workers in every sector of the economy.

Technology is also unlocking new economic opportunities. The growth in digital tools, apps, and digitally powered companies require transferable skills that cut across industries and sectors. That shift incorporates all three key types of workers.

> **" While majority of current job-matching platforms cater to professional jobs, Mudah Jobs aims to bridge the gap for semi-skilled and unskilled workers. "**

[1] Department of Statistics Malaysia, "Principal Statistics of Labour Force, Malaysia, Fourth Quarter (Q4) 2019", dosm.gov.my. https://www.dosm.gov.my/v1/index.php?r=column/cthemeByCat&cat=149&bul_id=Z1VDRGt3ZFluOVZLWjF3UnJaNHdPQT09&menu_id=U3VPMldoYUxzVzFaYmNkWXZteGduZz09 (accessed February 28, 2020)

METHODOLOGY

Mudah.my Jobs Report is based on data for items listed in the category 'Jobs' in the period from January - October 2019. Search results represent the top searches by volume for unique identifier keywords during this period. All data included in this report is compiled from Mudah.my's analysis of internal listings unless otherwise cited.

Earning Your Way Through the Economy

Malaysia is racing towards high-income status, but it has not crossed the finishing line yet. The national workforce is an essential part of that journey. Just over one-quarter of those employed, 4.2 million workers, are currently employed in skilled job roles in Malaysia.[2] 8.9 million workers operate in semi-skilled roles, and 2 million workers are employed in low-skilled roles. With a major focus on semi-skilled and low-skilled roles, Mudah.my is an essential platform for employment in Malaysia.

8.9 MILLION
SEMI-SKILLED

4.2 MILLION
SKILLED

2 MILLION
LOW-SKILLED

Pink Collar

Skilled, semi-skilled and low-skilled workers in care-oriented roles and those that have traditionally been female-dominated sectors such as home care, nursing, teaching, beauty, or childcare.

Blue Collar

Skilled, semi-skilled and low-skilled workers operating in largely manual roles such as manufacturing, mining, construction, shipping, and driving.

White Collar

Professional, managerial, or administrative roles, largely office-based, in industries such as finance, accounting, marketing, human resources, and legal.

[2] Department of Statistics Malaysia, "Principal Statistics of Labour Force, Malaysia, Fourth Quarter (Q4) 2019", dosm.gov.my. https://www.dosm.gov.my/v1/index.php?r=column/cthemeByCat&cat=149&bul_id=Z1VDRGt3ZFluOVZLWjF3UnJaNHdPQT09&menu_id=U3VPMldoYUxzVzFaYmNkWXZteGduZz09 (accessed February 28, 2020)

Most Listed Job Titles

1. Admin - Assistant / Clerk

2. Technician

3. Sales Assistant / Promoter

4. Lorry Driver

5. F&B - Crew

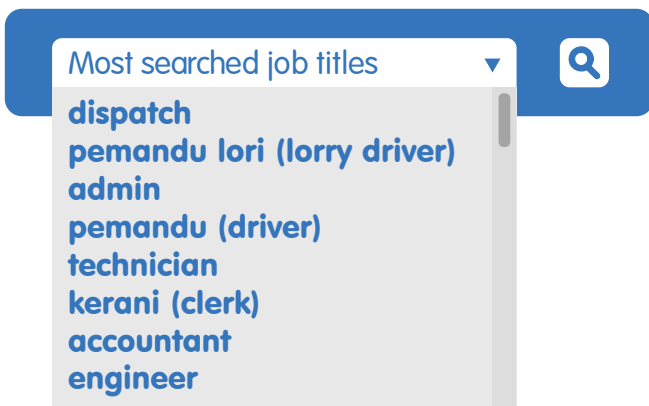6. Delivery Riders / Dispatch

7. Graphic Designer

8. Customer Service

9. Accounts Executive

10. Teacher

Most Searched Job Titles

Like any market, the labour market is a question of supply and demand. So, what can Mudah.my tell you about how that operates? We've explored the most searched-for job titles, alongside the job roles which are most frequently listed.

Most searched job titles ▼ 🔍

- **dispatch**
- **pemandu lori (lorry driver)**
- **admin**
- **pemandu (driver)**
- **technician**
- **kerani (clerk)**
- **accountant**
- **engineer**

It's clear to see what's driving job searches on Mudah.my – drivers! That's not even taking into account the role of dispatch – the number one job search. This shows that driving, delivery, and dispatch all play a major role in Mudah.my job search data.

With an estimated 160,000[3] e-hailing drivers in Malaysia, and more than 23,000 riders working under food delivery services in Klang Valley alone, it's easy to see why 'driver' has become such a prominent job role on Mudah.my.

Admin, technician, clerk, and accountant make up the other roles on the current list, with the search for engineer jobs also finding its way into the running.

The 'driver' role makes three appearances within the top 10, essentially taking up 30% of the most demanded job roles.

[3] Buang, Salleh, New Straits Times, "Regulating the Gig Economy", NST.com.my.
https://www.nst.com.my/opinion/columnists/2019/11/534683/regulating-gig-economy (accessed February 28, 2020)

Average Pay for Top Jobs on Mudah

The skilled roles of foreman and mechanic take top average pay on Mudah.my, at an average RM3,000, the highest of any job role analysed. That might not be a huge surprise in a country where manufacturing accounts for roughly a quarter (26.4%)[4] of all private sector jobs.

Following up not far behind in the salary race are the retail and sales promoters, with average salaries listed at RM2,610.

MECHANICS
RM3,000

PROMOTERS
RM2,610

CHEFS
RM2,450

WAITERS
RM1,770

LORRY DRIVER
RM2,330

DISPATCH
RM2,100

KINDERGARTEN TEACHERS
RM1,700

We Malaysians sure love our food! This is evident as chef roles saw an average salary of RM2,450 according to Mudah.my's analysis. That's the third highest on our list, and above Malaysia's median wage of RM2,308.[5] On the other hand, the average wage for waiters, waitresses, and F&B crew was listed slightly lower at RM1,770.

On the delivery front, lorry drivers squeeze in just above the national median wage with RM2,330. Dispatch jobs come in a little lower at RM2,100.

Let's also celebrate the foundations of a vibrant nation – the kindergarten teachers. There were almost 60,000 preschool teachers in Malaysia in 2019,[6] teaching over 800,000 students. The average wage for kindergarten teachers on Mudah.my comes in at RM1,700.

[4] Department of Statistics Malaysia, "Employment Statistics Fourth Quarter 2019", DOSM.gov.my.
https://www.dosm.gov.my/v1/index.php?r=column/cthemeByCat&cat=439&bul_id=U0JHUEQ4aUV2dUlreXJjRUlkUy81Zz09&menu_id=Tm8zcnRjdVRNWWlpWjRlbmtlaDk1UT09 (accessed February 28, 2020)

[5] Department of Statistics Malaysia, "Salaries & Wages Report, Malaysia 2018", DOSM.gov.my.
https://www.dosm.gov.my/v1/index.php?r=column/pdfPrev&id=cTNsWU5yd291RmNiQnQvdklFNGFEZz09 (accessed February 28, 2020)

[6] Educational Planning and Research Division, Quick Facts 2019 Malaysia Educational Statistics. Putrajaya: Ministry of Education, 2019, accessed February 28, 2020, https://www.moe.gov.my/muat-turun/penerbitan-dan-jurnal/terbitan/buku-informasi/2722-quick-facts-2019/file